



## Development Support Technician

Widgit Software design software to support people with literacy difficulties using graphic symbols to reinforce vocabulary. With more than 25 years experience in the educational software industry, Widgit has pioneered this technology worldwide.

You will be working as part of a small dynamic, creative and professional development team. The ideal candidate will be confident, self motivated and able to work independently, as well as part of this close knit team.

### **There are two key roles in this post:**

1. Creation of installers for our software
2. Creation and implementation of testing regimes

### **Skills required**

It is expected that training will be given to acquire the skills needed. The successful candidate will persuade us that they have sufficient of a technical background and understanding to develop these skill quickly.

1. Creation of installers for our software

You will need an understanding of

- Windows Internals including the use of the registry
- installation issues, msi and relation to networks

You will be able to

- work accurately and systematically with large numbers of files and large amounts of data
- communicate with customers over installation issues when these are escalated by technical support
- communicate remotely with our overseas partners to create language specific installation (our partners speak good English!)

### 3. Creation and implementation of testing regimes.

You will be able to

- work with the development team to define the individual test modules
- write good English to record test processes
- gain a thorough understanding of our software and its purposes in order to create testing appropriate to use
- create test environments on a variety of OS and situations
- carry out the defined procedures carefully and thoroughly.

The salary is in the range £16k - £19k depending on experience. The hours are 9-5 but we can support flexible work arrangements within reasonable limits. The office is based in Cubbington a small village just outside Leamington Spa. There is public transport available to the village.

### **How to apply**

Applications are required with CV and supporting statement as soon as possible to:

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