

## Activating your SymWriter license over the internet



SYMWR15

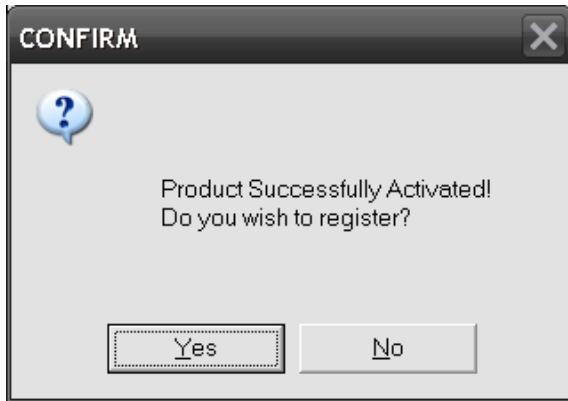
You can find your license number on the printed license in the SymWriter pack or on the CD wallet. You will need to enter your license number into the 'License Manager' program to activate your license.

**You have 21 days from installation to activate your license.**

To access the license manager, click the 'Activate' button at the end of the installation sequence. Alternatively, select 'License Manager' from the SymWriter 'Help' menu or browse to 'License Manager.exe' in the program folder.



The license manager should automatically open with the 'Internet Activate' option selected. To activate your SymWriter license, enter your 15-digit license number and click the 'Activate' button.



If your computer is connected to the internet, the license manager will contact the authentication site and activate your license. A message box should appear to confirm that SymWriter has been activated and to ask if you would like to register your license.

### Registering your SymWriter license

You do not have to register, but if you do register it will make it much easier for us to help you should you ever encounter a problem with your copy of SymWriter or with your SymWriter license.

If you forget your license number and you have not registered your copy of SymWriter, you may not be able to receive support for license issues until you purchase a new license.

### Activating your SymWriter license by telephone or email

If you do not have an internet connection, you can provide your details by telephone to receive an unlocking key. To do this:

- Install SymWriter (see 'Installing SymWriter') and launch the license manager. Click the 'Phone/Email License' button. On the right of the license manager, you should see a 12-digit installation ID.
- Make a note of your installation ID and have it to hand when you call. If you are not calling from in front of your computer, please have a pen and paper ready to make a note of your unlocking key.
- Call the technical support team on **+44 (0) 1223 425558** and tell them your 12-digit installation ID. They will give you an unlocking key. You will need to enter the unlocking key into the 'Phone/Email License' section of the license manager.
- Once you have entered your unlocking key, you will be able to use SymWriter without restriction.

You can register your SymWriter license by telephone by giving your contact details to the technical support staff, who will enter the license details for you.

If you need to activate your license by email, please send your installation ID and customer details to [support@widgit.com](mailto:support@widgit.com). An unlocking key will be returned to you by email.

### Further information

Please visit <http://www.widgit.com/support/symwriter> for more information.